



1 Hawley Office
2569 Route 6, Hawley, PA 18428
(800) 426-0606, (570) 226-4914
Visit brctv.com/locations for hours and information

www.brctv.com

Contact Center: 24 hours/7 days a week 800-222-5377

2 Account Name: Joe Customer
Account #: 000000-00
3 Service Address: 1234 Main St
Phone Number: 888-888-8888

Billing Date	Due Date	Total Amount Due
2/02/21	4 2/23/21	5 \$165.61



5

7

Download the free
My Blue Ridge app

Easily manage your Blue Ridge account
anytime and anywhere



Available on the Apple App Store
and Google Play

Check out our My Blue Ridge App blog
under brctv.com/blogs/tips

6 STATEMENT SUMMARY(02/13-03/12)

Current Charges	163.23
On Demand / Pay Per View Charges	4.99
Taxes & Fees	13.37
Phone Usage Charges	5.11
Total Current Charges	186.70
Balance at Billing	16.10 CR
TOTAL AMOUNT DUE	170.06

SEE STATEMENT DETAILS STARTING ON REVERSE SIDE

THANK YOU FOR BEING OUR CUSTOMER
If payment is not received by the due date, a late fee of \$6.95 may be charged. If your telephone account is the only account that is late, the late fee is .0125% of the unpaid balance.



2 Account #: 000000-00

Due Date	Total Amount Due	Amount Enclosed
4 2/23/21	5 \$165.61	

PAY ONLINE
View and pay your cable bill online with
My Blue Ridge at www.brctv.com

Check here to pay by credit card Please make check payable to BRC and remit, along with any correspondence, to:

31171 1 AV 0.386
*****AUTO**SCH 5-DIGIT 18431 114588 87 169



9
JOE CUSTOMER
1234 MAIN ST
ANYTOWN PA 55555

BLUE RIDGE COMMUNICATIONS
PO BOX 316
PALMERTON PA 18071-0316



1 09140010010200650143300165616

Your Account Summary

- 1 Customer Service Information:** Local office hours and Customer Service telephone number.
- 2 Account Information:** Your Blue Ridge account information.
- 3 Service Address:** The location where your services are received. This may be different than your bill to/mail address (see #9).
- 4 Due Date:** The date your payment for services is due.
- 5 Total Amount Due:** Please send this amount by the due date indicated.
- 6 Statement Summary:** A summary of your montly charges.
- 7 Important Customer News:** Check here each month for important information or special offers.
- 8 Remit Slip:** When mailing in a payment, please detach this section and include it with your payment in the envelope provided.
- 9 Bill To/Mail Address:** The address where your statement is delivered each month.

Statement Details

Your statement details may vary depending on the services you subscribe to.

1 Balance:
Details about your account balance, including credits and payments, as well as late fees, returned check fees, and other account fees.

2 Detailed service charges:
All charges for cable, internet, and/or phone are displayed here (details will vary by account). Please note that we bill these services a month in advance.

3 On Demand / Pay-Per-View Charges.

4 Taxes and Fees:
Detailed information about applicable non Blue Ridge taxes and fees.

5 One-Time Credit Card Payment Authorization:
Allows the option to pay your bill by credit card.

6 Advertisements / Messages:
Ads and messages regarding services and specials are displayed here.

Statement Details

1 BALANCE

1/04	Previous Balance	183.90
1/05	Payment - Thank You!	200.00 CR
Payments received after 2/02/21 will appear on your next bill.		

TOTAL BALANCE AT BILLING DATE 16.10 CR

2 CABLE SERVICES (02/13-03/12)

Residential Basic +	64.62
Digital Basic	9.32
TiVo Digital Video Recorder	13.33
TiVo Mini	
Digital Box/TiVo Box/Cable Card	
1 Additional Digital Box/TiVo Box/Cable Card @ 9.95	9.95
HD Equipment	
Total Cable Services	97.22

HIGH SPEED INTERNET SERVICE (02/13-03/12)

High Speed Internet - Up To 150Mbps	36.71
HomeFi WiFi Service	5.95
Digital Phone Modem	
Total High Speed Internet Service	42.66

DIGITAL PHONE SERVICE (02/13-03/12)

Digital Phone Savings Bundle	23.35
(Includes over 20 calling features. For a list of features and more information, visit brctv.com/phone)	
Total Digital Phone Service	23.35

TOTAL SERVICE CHARGES 163.23

3 ON DEMAND / PAY-PER-VIEW CHARGES

1/29	Unhinged	4.99
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TOTAL ON DEMAND / PPV CHARGES 4.99

4 TAXES AND FEES (02/13-03/12)

Universal Service Fund Fee	4.57
County 911 Fee	1.65
FCC User Fee *	0.08
Sales Tax **	3.67
Honesdale Borough Franchise Fee *	3.40
Franchising Authority: Honesdale Borough 958 Main Street Honesdale PA 18431 Tel: 570-253-0731 CUID# PA0308	
*This is a government mandated fee permitted to be passed through to the customer.	
**No sales tax on Internet service, HomeFi, Broadcast Basic, Basic Plus or Home Security Monitoring.	

TOTAL TAXES & FEES 13.37

6 To contact us for any Closed Caption issues or questions, please call **800-222-5377** or email us at csr@brctv.com

Information on upcoming TV channel agreement expirations can be found at brctv.com/negotiations or contact us for more info.

On Demand movie premieres:
Under Direct From Theaters
2/12: WONDER WOMAN 1984
2/12: BARB AND STAR GO TO VISTA DEL MAR
2/12: WILLY'S WONDERLAND
Under New Release
2/9: WANDER DARKLY
Movies/dates subject to change.

Check out Blue Ridge on social media. Links are available on the bottom of our homepage at brctv.com

Meet the Kent family.
SUPERMAN & LOIS
2-hour premiere.
Tuesday, February 23 on The CW.

5 ONE-TIME CREDIT CARD PAYMENT AUTHORIZATION

CREDIT CARD TYPE (please check one)



NAME AS IT APPEARS ON CREDIT CARD:

CREDIT CARD NUMBER

EXPIRATION DATE

SIGNATURE: _____

DATE: _____

I hereby authorize my financial institution to charge my credit card account in the amount of my monthly Blue Ridge Communications bill and send that amount to Blue Ridge Communications on or about my billing due date. I agree that this charge to my account shall be the same as if I had signed a check to pay my bill.

The information displayed here is for illustration purposes only. All offers, pricing, and messaging appearing on the bill sample displayed here may not be a current or accurate representation of what Blue Ridge has available.

Statement Details (cont.)

7 PROMOTIONAL DETAILS (02/13-03/12)

Residential Basic +, Digital Basic, TiVo Digital Video Recorder, HD Equipment, High Speed Internet - Up To 150Mbps, Digital Phone Savings Bundle
Includes \$83.13 monthly discount that ends August 12, 2021

\$83.13 IN TOTAL SAVINGS INCLUDED IN THIS STATEMENT

8 PHONE USAGE CHARGES FOR (570) 616-0236

Date	Number Called	Where	Time	Min/Sec	Amount
1/10	730-547-2600	GERMANY,	3:06 PM	24:18	5.11
Total Charges for (570) 616-0236					5.11

TOTAL PHONE USAGE CHARGES 5.11

Digital Sports Free Previews:

NBA LEAGUE PASS: February 15-21 on HD channels 761-770.

NHL CENTER ICE: March 10-16 on HD channels 771-784.
Residential digital HD customers only. Blackout restrictions apply.

Upcoming live events on Blue Ridge Pay-Per-View:

2/10: SOCCER: ECUADOR SUPERCOPA CHAMPIONSHIP

2/14: WWE NXT TAKEOVER

2/21: WWE ELIMINATION CHAMBER

2/27: BOXING: CANELO vs YILDIRIM

Events subject to change. Order with your digital remote on channels 615(HD) or 900.

Never worry about your Blue Ridge bill or payment being lost in the mail. Register for your free **My Blue Ridge** account today. You can even choose to go paperless. Visit brctv.com/register for more information.

Business is booming in season four of SNOWFALL. Franklin will be forced to emerge in order to try and regain control and end the rising gang violence before it becomes an all-out war.
SNOWFALL premieres Febuary 24 on FX.

- 7 Promotional Details:**
Indicates which services are on promotion, the monthly discount(s) applied, and when the promotion(s) end.
- 8 Phone Usage Charges:**
Includes any charges for international calls or directory assist.
- 9 Advertisements / Messages:**
Additional messages regarding services and specials are displayed here.

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