Before you get started
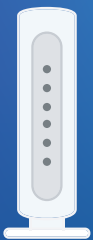
Your Blue Ridge cable modem kit should include:

Cable modem

Power cord

Ethernet cable
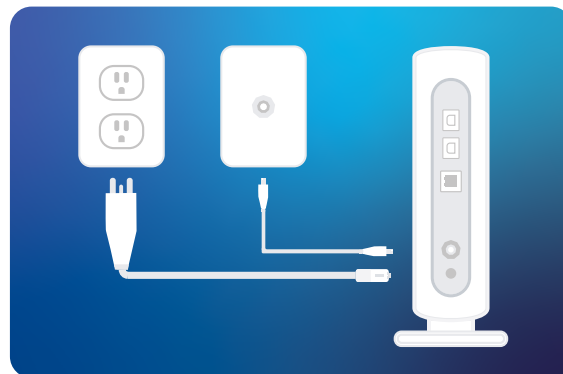
Coax cable(s)

Splitter
(optional)

Plastic wrench

Connect cable modem
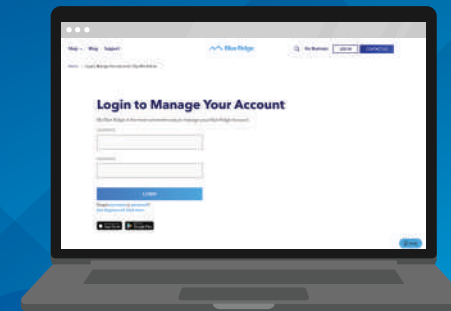
Follow these instructions to connect your cable modem:

1. Connect the coax cable – one end to an active cable wall outlet; the other end to the back of the cable modem.

2. Use the plastic wrench to tighten both coax connections.

3. Plug your cable modem in to a power outlet using the provided power cord.

4. Wait 5 minutes or until there is a solid green online light on the front of the modem.

Connect to computer

You're almost done, just a few final steps.

1. Use the provided Ethernet cable to connect your modem to a computer. For a wireless connection, follow the **HomeFi Quick Start Guide** instructions to setup your eero unit(s) or use the Ethernet cable to connect your personal router device.
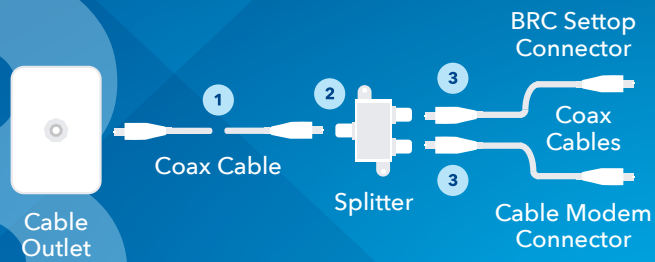
2. Test your internet connection.

Login to Manage Your Account

You're all set! Now you can quickly manage your account and check data usage online using your **My Blue Ridge** account.

Using a splitter

If you need to connect both cable modem and BRC TV set top using the same coax cable outlet, follow these steps:

1 Connect coax cable – one end to the wall cable outlet; the other end to the splitter's IN port.

2 Connect additional coax cables to the splitter OUT ports. Connect one coax cable to the cable modem; the other to the BRC set top.

3 Use the plastic wrench to tighten all coax connections.

4 Test your connections on both the cable modem and BRC TV set top.

Cable Outlet — Coax Cable — **1** — **2** — Splitter — **3** BRC Settop Connector — Coax Cables — **3** Cable Modem Connector

Troubleshooting Tips

If the modem online light fails to display as solid green:

- Cable outlet may not be active. Try another cable outlet (if available).

- Check coax and Ethernet connections to make sure everything is secure and connected properly.

Need assistance?
Chat with us Online | Call 800.222.5377

Blue Ridge | *brctv.com/internet*

Blue Ridge
High-Speed Internet
Quick Start Guide